



Driving a Sustainable Future

General Motors China

2015 Corporate Social Responsibility Report



About the Report

The General Motors China 2015 Corporate Social Responsibility Report is the eighth Corporate Social Responsibility Report issued by GM China.

Reporting Period

The 2015 Corporate Social Responsibility Report covers information and practices from January 1, 2015, to December 31, 2015, and when stated includes content and data that pre-date the stated reporting period.

Reporting Cycle

The Corporate Social Responsibility Report is published annually.

Reporting Coverage

The qualified information in the Corporate Social Responsibility Report covers GM China and GM's operations in China. In addition to the quantified information, environment-related information covers GM as a whole, and the peripheral employee-related information covers only GM China.

Compilation Conformance

Global Reporting Initiative's (GRI) Sustainability Reporting Guidelines (G4); ISO 26000: Guidance on Social Responsibility (2010) issued by the International Organization for Standardization; and other domestic and international social responsibility reporting regulations are followed.

Reporting Reliability

GM China is responsible for the authenticity and completeness of the Corporate Social Responsibility Report, which covers GM China and GM's operations in China. All content and data in the Corporate Social Responsibility Report are provided by GM China and other GM's operations in China following an annual audit. Disclosed data is collected during the reporting period in accordance with the realistic operations of the company. Related materials are true and reliable without any fake or misleading information or serious omissions.

Reference

For convenience, "GM" and "the company" in the Corporate Social Responsibility Report refer to General Motors Company. "We" and "GM China" refer to General Motors China. "GM's operations in China" refers to the 11 joint ventures and two wholly owned subsidiaries of GM in China. Unless otherwise specified, all sums of money referred to in the Corporate Social Responsibility Report are in RMB/yuan.

Reporting Language

The Corporate Social Responsibility Report is issued in both Chinese and English.

Access to This Report

The Corporate Social Responsibility Report is available in electronic format. You can log on to our official website to download the electronic version. If you have any suggestions or comments about the report, please email us at gmchina.csr@gm.com or call (86-21) 2898-7000.

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Matt Tsien

GM Executive Vice President

President, GM China

Our Commitment

Welcome to the General Motors China 2015 Corporate Social Responsibility Report, which we created to show our stakeholders, partners, customers, employees and friends our company's important achievements in the area of corporate social responsibility (CSR) in China.

As a global automotive industry leader, General Motors has made a commitment to ethically serve and improve the communities in which we live and work around the world. This involves addressing the products we sell, the facilities that build them and the services we provide. It also involves positively impacting our entire industry as well as society.

This is more important today than ever, as the automotive industry experiences tremendous change. A driving force of that change is China, the world's largest vehicle market and GM's largest market. Rising demand for four-wheel transportation is leading to major challenges such as rising vehicle emissions, traffic congestion and road safety issues.

GM is focused on the sustainable development of the automotive industry. Leveraging our unmatched global resources, we are working on our own and with our partners from the government, business and academic communities.

For instance, we are helping our joint ventures across China build a green footprint, both for their facilities and for their products. Two great examples are the opening of our SAIC-GM joint venture's Wuhan Branch, which leverages world-class manufacturing processes and technology, and the global debut in Shanghai of the Cadillac CT6 Plug-In.

We are also making our products more connected through OnStar. The Cadillac ATS-L luxury sport sedan manufactured in China became the first model sold in the country with OnStar 4G LTE connectivity.

In addition, we are helping our suppliers reduce their carbon footprint through the GM China Green Supply Chain project. Meanwhile, SAIC-GM joined the China Environment Culture Promotion Association (CECPA) to launch the Drive to Green environmental crowdfunding platform, which is supporting environmental programs nationwide.

Education is another area of great importance. GM joined Autodesk, Hewlett-Packard, Siemens PLM Software and Oracle to donate software and hardware worth over \$280 million to Hunan University in 2015 through the Partners for the Advancement of Collaborative Engineering Education (PACE) Center – the fifth established in China to help train the next generation of automotive industry professionals.

As safety is paramount, we are working to protect our products' users of all ages. The Safe Kids Safe Ride program, a long-term initiative of GM China and Safe Kids Worldwide, is educating children and their parents about safety in and around vehicles. It is also enabling our employees – the backbone of our company – to get involved.

These are just a few of the many CSR activities that GM China has been a part of. We look forward to the ongoing support of the people of China as we continue our mission to ensure the sustainable development of the automotive industry and the betterment of the community.



Our 2015

About General Motors

General Motors was founded in 1908 by William "Billy" Durant. Today, as one of the world's largest automakers, we manufacture and sell vehicles in more than 120 countries through 10 brands: Chevrolet, Buick, GMC, Cadillac, Opel, Vauxhall, Holden, Baojun, Wuling and Jiefang.

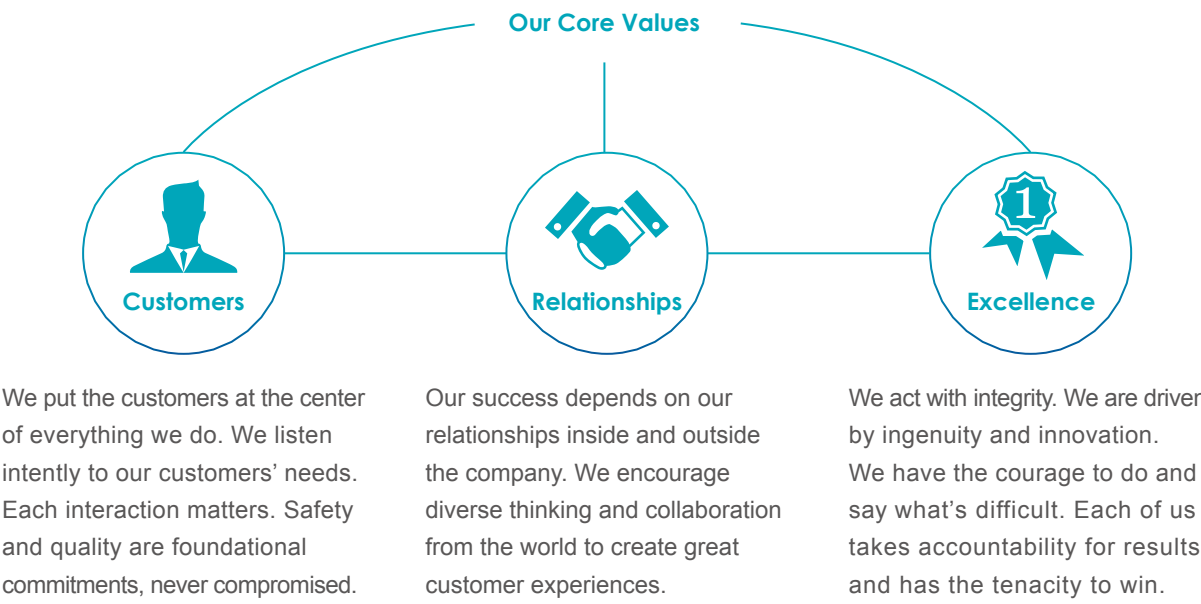
General Motors has 215,000 employees working in nearly 400 facilities on six continents across 23 time zones. They speak more than 50 languages and share a competitive spirit that drives them to strive for excellence. Our more than 20,000 dealers are also an integral part of our global success and serve as the face of GM products and services in communities around the world.

MEMBER OF
Dow Jones Sustainability Indices
In Collaboration with RobecoSAM

GM was the only automaker included in the 2015 Dow Jones Sustainability Index for North America, the leading global benchmark for corporate sustainability.

CDP
DRIVING SUSTAINABLE ECONOMIES

GM was awarded a perfect score by the Carbon Disclosure Project (CDP) for its climate change data disclosure and efforts mitigating climate risk.



GM in China

The General Motors-China relationship dates back more than nine decades. GM China's vision is together with its partners to be the best automotive group in China.

GM has 11 joint ventures and two wholly owned foreign enterprises as well as more than 58,000 employees in China. We manufacture, import and sell vehicles under the Buick, Cadillac, Chevrolet, Baojun, Wuling and Jiefang brands. Our portfolio of vehicles and brands – along with our joint ventures – delivered record annual sales in China in 2015, selling 3,612,635 vehicles, up 5.2 percent from 2014. China is GM's largest global retail sales market.

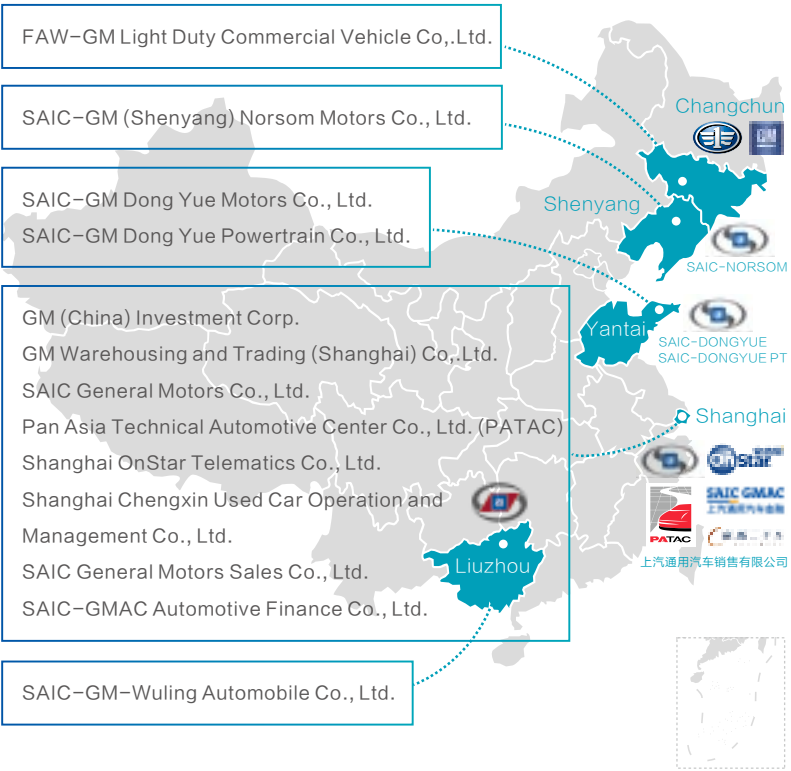
We began operating in China more than nine decades ago.

90

China is GM's largest vehicle market. We have

24 domestic manufacturing plants.

GM's Operations in China



We have more than

58,000 employees in China

In 2015, GM sold

3.61 million vehicles in China.

GM Brands in China

	 上汽通用汽车 SAIC-GM	  
	 上汽通用五菱 SGMW	 
	 一汽通用汽车 FAW-GM	

Honors

		
SAIC-GM was awarded the 15th China Quality Award by the China Association for Quality.	The 1.5T SIDI turbocharged engine in the new Buick Verano from SAIC-GM was named one of the "China Heart" 2015 Ten Best Engines.	The Chevrolet EN-V 2.0 Vehicle Sharing Pilot Program won the Award for Multinational Companies in Shanghai with Best Innovative Practices. The pilot program was launched by GM China and Shanghai Jiao Tong University.



2015 Highlights

-  SAIC-GM's Wuhan Branch began operation following the completion of the Phase I project. It is SAIC-GM's fourth passenger vehicle manufacturing base in China, joining Jinqiao in Shanghai, Dong Yue in Yantai and Norsom in Shenyang.
-  GM Chairman and CEO Mary Barra announced a \$14 billion investment in China between 2014 and 2018.
-  Shanghai OnStar formed a strategic partnership with China Mobile, agreeing to provide OnStar 4G LTE in-car Wi-Fi service. SAIC-GM is the first automaker to offer 4G LTE service in China.
-  The Cadillac CT6 Plug-In debuted at Auto Shanghai 2015. The car showcases GM's industry-leading technology and performance in new energy vehicles.
-  The Baojun 730 became the first Multi-Purpose Vehicle (MPV) priced under RMB 100,000 to receive a five-star safety rating from the China-New Car Assessment Program (C-NCAP).
-  GM China partnered with Safe Kids Worldwide for the Safe Kids Safe Ride program to raise public awareness of child safety in and around vehicles.
-  SAIC-GM and the China Environment Culture Promotion Association (CECPA) hosted the Drive to Green opening ceremony in the Great Hall of the People on World Environment Day (June 5), creating China's first crowd-funded environmental protection platform.
-  GM expanded its support of the Partners for the Advancement of Collaborative Engineering Education (PACE) program, establishing a PACE Center at Hunan University. The facility will help cultivate the next generation of automotive industry professionals and promote the growth of the automotive industry. It is the fifth PACE Center at a Chinese university.



Managing Our Company

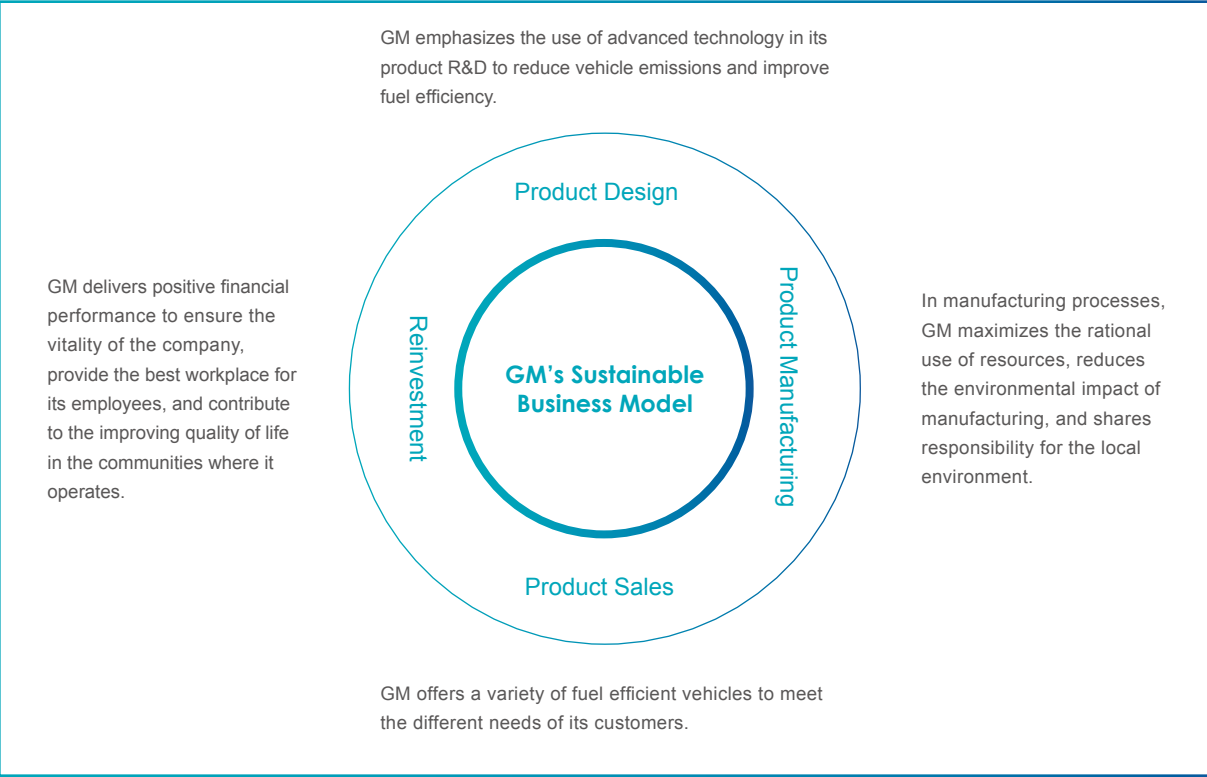
GM's robust business operations are founded on legal compliance and high ethical standards. We abide by all laws and regulations, and have established a road map for integrating sustainability and CSR in our business strategy and management to ensure our long-term prosperity. Strengthening our governance mechanism and raising awareness of the importance of integrity in our business operations are helping us build harmonious relationships that positively impact our corporate growth, the environment and society.

Corporate Strategy

The automotive industry is an important pillar for China's economic development. The Chinese automotive industry has grown significantly since the reform of China's economic system and opening up to the outside world began in 1978. China has become the world's largest vehicle market, meaningfully contributing to job creation, urban development and transportation growth, and improving livelihoods across the country.

At GM, we understand that the role we play in economic and social development comes with great responsibility. New challenges and changes to sustainability will undoubtedly continue. They include a limited supply of petroleum to satisfy the increasing number of vehicles on the road, pollution and traffic congestion. GM has an obligation to lead and reshape the industry and find solutions to these and other issues.

At GM, we are dedicated to building the most valued automotive company. We are creating value for our customers through our focus on designing, building and selling the world's best vehicles. But our business is more than just about making great products. It is also about the value we create for our employees and customers and how we approach technological innovation. It is about our use of lean management and our commitment to improving and serving our communities. It is about how we mitigate our impact on the environment. GM China is committed to pursuing these values and being a responsible corporate citizen. Our high standards and strict requirements continue to guide our sustainable business model and put us at the forefront of our industry.



Corporate Governance

At GM, we abide by the standards of the U.S. Securities and Exchange Commission and New York Stock Exchange regulations. We have established a corporate governance mechanism that is in accordance with all appropriate regulations.

Governance Structure

GM's Board of Directors is the highest regulatory body. Its mission is to represent owners' interest in the long-term health and financial strength of the business. The Board is responsible for overseeing the company's management of risks, including oversight of its strategic risk management program and processes. It has the following six standing committees: Audit, Executive Compensation, Governance and Corporate Responsibility, Finance, Risk and Executive. Each standing committee has a written charter setting forth its purpose, authority and duties. These are available on the GM website.

Risk Management

Our Risk standing committee supervises and manages potential major risks that threaten the company's operations. The standing committee meets regularly and reports directly to the Board. The Board manages risks by reviewing the GM strategic plan, regularly communicating with the standing committee, and reporting on specific operational risks.

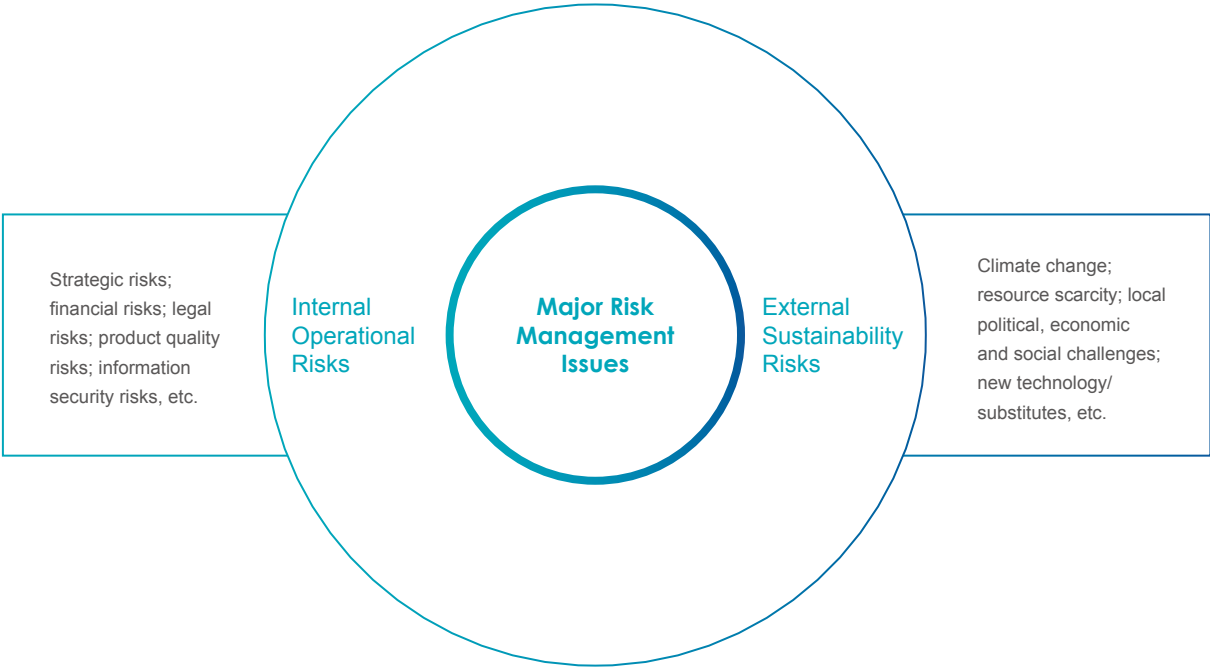


Figure: Internal and external risks identified by GM China

Business Ethics and Compliance

At GM, our business is guided by our purpose and values. We are determined to be a company that supports its employees and encourages them to proudly work hard. Winning with Integrity, GM's Code of Conduct, reinforces our commitment to a work environment that encourages mutual respect, trust and accountability. Winning with Integrity explicitly requires our employees to conduct themselves ethically and with integrity, and offers guidance on how to act in the workplace, in the market, in the communities where we operate and toward the environment. Winning with Integrity applies to all subsidiaries of GM.

Winning with Integrity outlines how GM prevents and treats acts of misconduct such as the misuse of corporate property, discrimination, harassment, conflicts of interest, unethical behavior, breaches to data security, unfair competition, insider trading, compliance, privacy protection, anti-corruption and government relations.

Who Must Follow Winning with Integrity

Winning with Integrity applies to all staff, divisions and subsidiaries in which GM owns more than 50 percent equity*.

Winning with Integrity is applicable to consultants, agents, sales representatives, dealers, independent contractors and contract workers (collectively "GM Representatives").

Anti-Corruption

GM has a zero-tolerance policy toward any and all forms of corruption. Our employees are required to complete global anti-corruption training annually

and must report all potential misconduct, including the appearance of impropriety in giving or receiving gifts, entertainment or things of value. To ensure that employees are comfortable reporting misconduct, GM established the GM Awareline – an ethics and compliance hotline operated by a third party 24 hours per day, seven days per week. Employees can anonymously report misconduct by the company, management, supervisors, employees or agents in a dozen languages by phone, web, email, letter or fax.

Correctly addressing anti-corruption is an important part of our due diligence. When we conduct an examination of third-party partners, we take steps to ensure they are in accordance with and abide by all anti-corruption laws and regulations and our Code of Conduct in all circumstances.

Information Security

At GM, information and data from our partners, customers, employees, distributors and suppliers is used only for its specific purpose, and we take extensive steps to protect it. This includes information generated from car payments, factory equipment installations and vehicle communication devices. Ensuring the privacy and security of personal information is guided by GM's internal security protocols, which require employees, regardless of gender or position, to protect all data and information. GM staff must use GM computers and communication devices for authorized purposes only.

At GM China, the IT and Human Resources Departments raise awareness of the importance of data security regularly, and collaborate with partners to offer information security training to all GM functions. In addition, all new employees must participate in a security training program during their orientation period. Our corporate website is updated regularly with information and tips on how to protect and secure information.

Managing Sustainability

The GM China Governance and CSR Committee under the Board supervises public policy issues to ensure that GM honors its core values, performs responsibly and pursues its sustainability objectives. The Public Policy and Government Affairs Department is responsible for social responsibility at GM China. It supervises and implements our sustainability strategy, and manages our communication and engagement with local stakeholders.

Sustainability Strategy

GM has a responsibility to address social and environmental issues that impact our business operations and broader society. We are developing solutions to tackle climate change, technology and social challenges that confront our industry. In the context of better serving our customers and improving our communities, we see these challenges as an opportunity to create value, innovate and transform our business. The following five priorities illustrate how environmental and social sustainability is guided by our sustainability strategy.

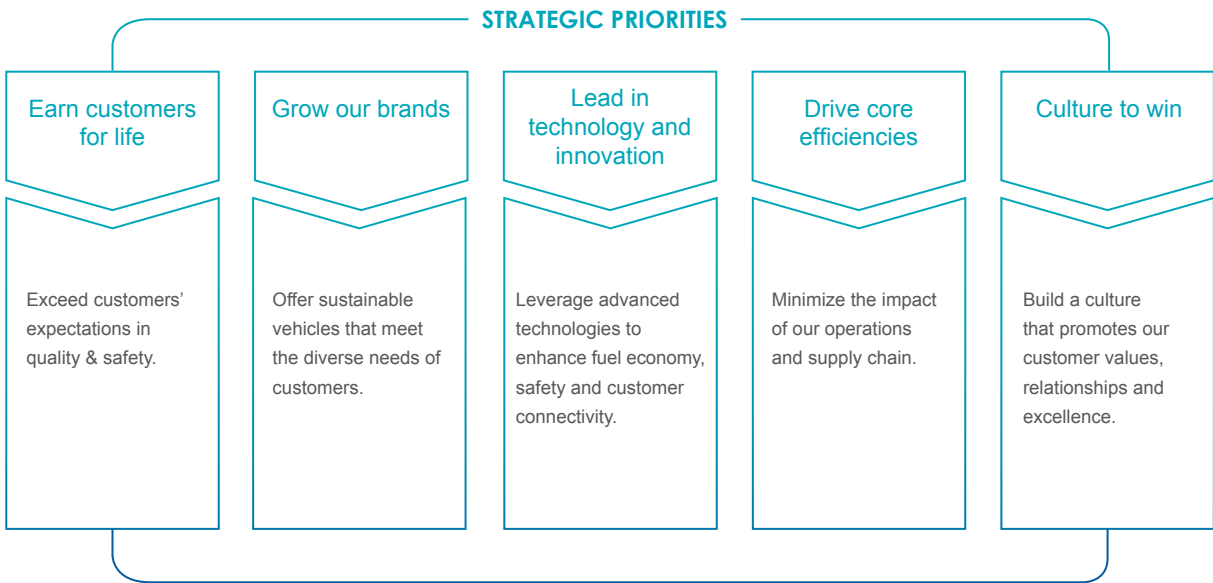


Figure: GM's Strategic Priorities

* Where GM owns 50 percent or less of an entity and does not exercise management control, a case-by-case determination is made in the case of unethical business conduct.

Materiality

At GM China, we have identified material issues that address the specific needs and demands of our business operations in China. Our materiality analysis is based on specific sustainability and market conditions and our own internal global materiality assessments. We use domestic and foreign CSR and sustainability guidelines as frameworks for our materiality selection process and we regularly assess how our industry peers engage with materiality to help set our benchmarks.

Strategic Priority	Material Issue	Location in the Report
Earn customers for life	- Product safety - Customer satisfaction	- Safety is a Top Priority - Lifelong Customer Satisfaction
Grow our brands	- Vehicle sharing - Smart travel	- Driving Future Business through Sharing - Driving to the Future with Smart Technology
Lead in technology and innovation	- Vehicle efficiency and emissions - New energy vehicles (NEVs) - Local R&D and innovation	- Driving to a Green Future through Innovation - Driving to a Green Future through Innovation - Driving the Auto Industry Forward through Win-Win Cooperation
Drive core efficiencies	- Energy efficiency and emissions - Supplier and distributor management - Industry development support	- Decreasing the Environmental Impact of Facilities - Building Sustainable Partnerships - Driving the Auto Industry Forward through Win-Win Cooperation
Culture to win	- Employee relations - Equal opportunity and workplace diversity and inclusion - Support of local communities	- Creating a Diverse and Vibrant Workplace - Ensuring Growth and Nurturing Talent - Supporting Healthy and Prosperous Communities

Stakeholder Engagement

Our success depends on our relationships and engagement with internal and external stakeholders. At GM China, we identify the demands and expectations of our stakeholders and engage with them in a variety of ways, with the goal of effectively facilitating meaningful dialogue.

Stakeholder	Demands and Expectations	Communication Channels
Customers	Product innovation	R&D
	Product safety	OnStar and interoperability testing
	Product quality	Customer communication channels
	Customer service	Customer satisfaction surveys
	Data and information security	Consumer fuel-saving challenges

Stakeholder	Demands and Expectations	Communication Channels
Industry	- Technology development - Talent pool and industry professionals	PACE program
Suppliers	- Open, fair and just sourcing - Capacity building	- Supplier conferences - Supplier training - Green Supply Chain project
Dealers	- Compliance management - Product and service quality - Reputation building	- Distributor conferences - Distributor training
Employees	- Remuneration and welfare - Fairness - Workplace safety and health - Occupational development - Work-life balance	- Employee surveys (such as Workplace of Choice survey) - Employee representative conferences - Safety screening system and temporary safety stand downs - Employee training - GM Family Day
Communities	- Road safety - Environmental protection - Public health - Disaster relief	- Road safety programs - Support of local health centers - Disaster relief and support of disadvantaged individuals - Volunteering
Environment	- Energy conservation - Pollution reduction - Recycling	- Drive to Green strategy - Energy saving R&D - Managing energy efficiency - Waste recycling - Green facilities
Shareholders	- Consistent profit-making - Risk management - Compliance management	- Annual report - Board meetings
Local governments	- Abiding by laws and regulations - Tax contributions - Job creation	- Sustainability reports - Daily dialogue and reports



How We Drive the Future

Economic growth and improvements in living standards have resulted in a rapid rise in vehicle ownership in China, which is quickly building a domestic car culture. These changes require us to address safety and sustainability issues in the transportation sector. We must also do our part to help reduce congestion, pollution and accidents. We are engaged in the development of advanced automotive technology and innovation, and exploring new solutions for green and smart transportation that will also benefit society and the environment.

Driving to a Green Future through Innovation

GM is proud to be a pioneer in green technology and an industry leader in green products and initiatives. We have an obligation to help transform the automotive industry into an environmentally friendly industry if we are to meet or exceed our sustainability targets. Perhaps the best way to achieve this is by upgrading the technology in our new energy vehicles (NEVs). This will mitigate our impact on the environment and transform the industry by delivering new and exciting automotive opportunities.

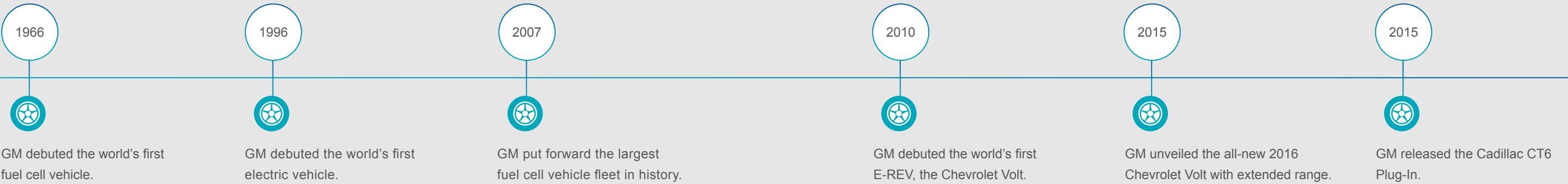
New Energy Vehicles

NEVs are fuel-efficient, low-emission and low-cost vehicles. They are the future of the automotive industry and are expected to have a hugely positive effect on the sustainability of transportation. GM debuted the world’s first fuel cell vehicle in the 1960s, and is maintaining its tradition for innovation with the launch of modern-day NEVs.



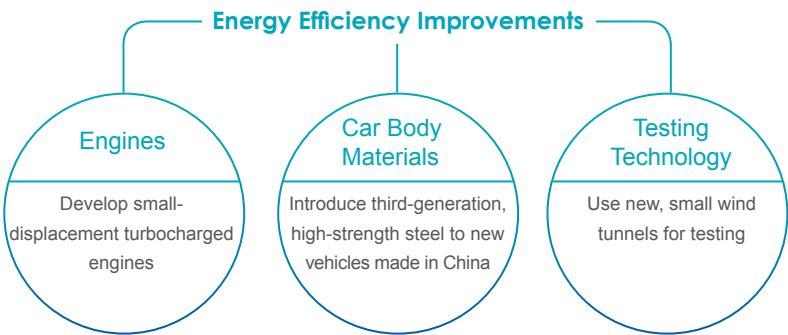
The new Cadillac CT6 Plug-In combines new energy technologies with exceptional performance

Performance	Fuel efficiency	Convenience and accessibility
- Maximum power: 250 kW - Maximum torque: 586 Nm	- Combined fuel consumption is as low as 1.7 L/100 km, which is the best in its segment - A pure electric vehicle has all-electric range of 80 km. - Comprehensive vehicle has a combined range of over 900 km. - Innovative regenerative braking system - Intelligent energy recovery system	Fast charging at 220 V



Energy Efficiency

Fuel-efficient vehicles provide customers’ value by decreasing the total cost of ownership. They also give GM an opportunity to impact the environment by reducing the CO₂ emissions of its global fleet and contributing to energy conservation. GM will continue to invest in new technologies to produce energy-efficient vehicles that are powerful and consume less energy.



“China Heart” 2015 Ten Best Engines for High Efficiency and Energy Efficiency

SAIC-GM’s 1.5T SIDI is a technologically advanced and highly efficient turbocharged engine with excellent fuel economy. The engine performs quietly, is durable, and is characterized by low user and maintenance costs. The engine was named one of the “China Heart” 2015 Ten Best Engines for the ninth time in 2015, while the Buick Verano – which uses the engine – was also nominated for an award.

The engine is also used in the Buick Envision. SAIC-GM plans to introduce new high-tech small-displacement turbocharged engines in the future to incentivize consumers to purchase more efficient, energy-saving vehicle models.



GM is using its third-generation high-strength steel in the new Chevrolet LOVA RV from SAIC-GM. The new steel reduces the weight of selected body components by 20 percent. (In theory, reducing a vehicle’s body weight by 10 percent increases fuel economy by 6-8 percent.)

Our new small- and full-size wind tunnels have improved the aerodynamic performance of our vehicles, resulting in quieter and more affordable products. GM is investing in a brighter future by improving the energy efficiency of its vehicles.

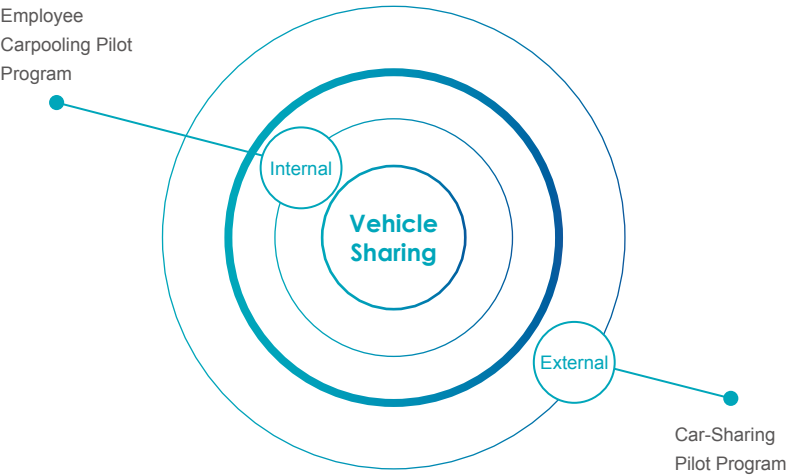
Ken Morris
Vice President of Global Product Integrity, GM

Fuel consumption and emissions from SAIC-GM’s new generation of vehicles are 8 percent lower than in the previous generation.

8%

Driving Future Business through Sharing

Vehicle users are increasingly taking advantage of innovative car-sharing apps to make travel arrangements more convenient. Excited by these developments, GM offers “sharing” solutions for convenient transportation. Car sharing reduces greenhouse gas emissions and pollution and lowers the number of vehicles on the road. This new business model could help transform the future of global transportation.



Sustainable Urban Transportation

Employee Carpooling Pilot Program

In December 2015, GM China launched an employee carpooling pilot program. The program enables GM China to gain insights into the car-sharing experience. We also developed an app that let employees who drive to the GM Campus in Shanghai share route information and details about the number of available passenger seats in their car. The app gives employees the departure time of the driver and automatically matches drivers with passengers. In addition, the app displays the number of available cars at any given time and gives passengers information about the driver.



Cadillac ATC-L with the Onstar system

Vehicle Sharing Pilot Program

In May 2015, GM China and Shanghai Jiao Tong University (SJTU) launched a two-year vehicle sharing pilot program featuring 16 Chevrolet EN-V 2.0 electric concept vehicles. The program was created to enable GM to better understand how people could use an urban mobility vehicle in a real-world setting and in a vehicle-sharing arrangement.

Drivers include SJTU faculty, staff and graduate students, who are required to prepay a membership fee before locating, renting or driving an EN-V 2.0. Data from the vehicles and feedback from participants is analyzed by GM China engineers and SJTU staff and students.

Shanghai Jiao Tong University attaches great importance to our cooperation with GM. Sharing vehicle data supports research at SJTU in related disciplines while promoting improvements in GM's technology. Intelligent transportation, autonomous vehicles and electrification represent the key areas of our cooperation and the future as well.

Prof. Dan Wu

Vice President, Shanghai Jiao Tong University

Driving to the Future with Smart Technology

The rapid development of the internet and the Internet of Things (IoT), as well as the Chinese government's Internet+ initiative, confirm China as a global leader in smart connectivity. This aligns with GM's mission to design and build smarter vehicles and autonomous vehicles that link with personal communication devices. GM China believes this forward-thinking approach will result in a safer, more comfortable and more convenient driving experience.

Vehicle Connectivity

Vehicle connectivity is one of the core pillars of GM's approach to smart car technology. To deliver a customizable experience to customers, GM is developing a wide range of connectivity solutions for vehicles. We are doing this to meet the diverse demands of our customers and to exceed their expectations throughout the life of their vehicles.



A driver uses a swipe card to enter, pay for and then drive a vehicle. The EN-V 2.0 has a rearview camera, GPS and the OnStar system, and supports tablets and smartphones.



GM vehicle connectivity milestones in China

OnStar has an average of more than **110,000** interactions daily

OnStar serves more than **850,000** customers

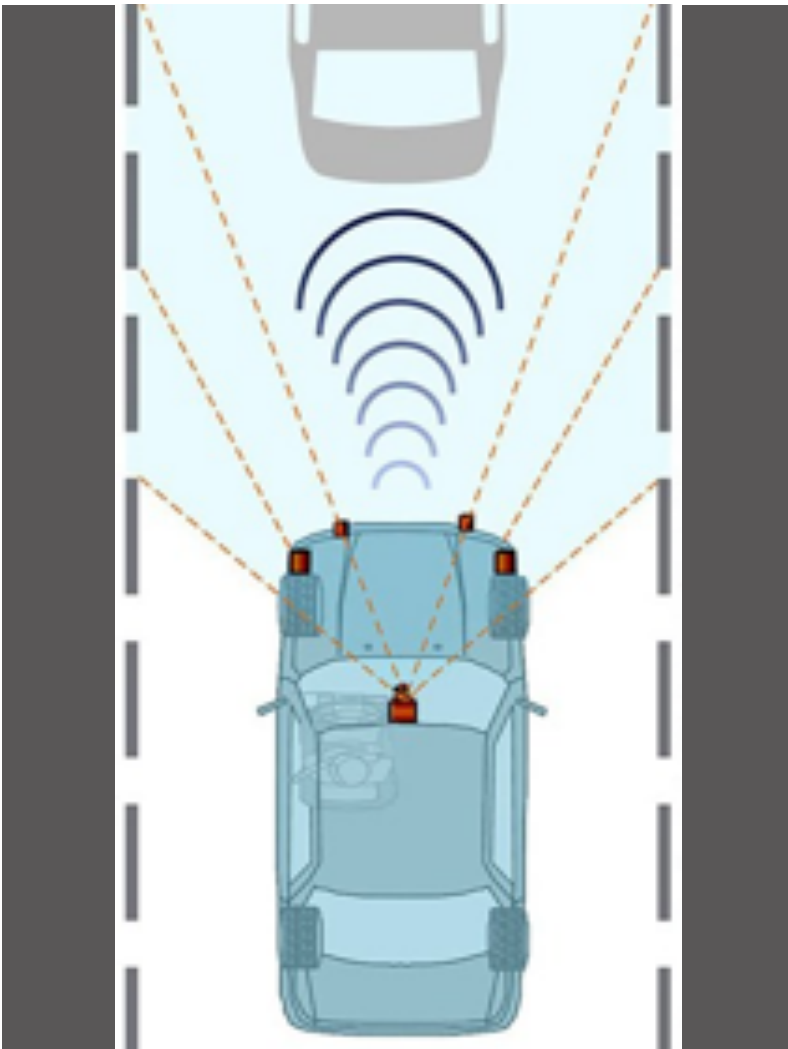


Cadillac ATC-L with the Onstar system

Autonomous Driving

Traffic congestion in urban areas is creating increasingly large challenges for autonomous driving. Autonomous vehicles require technology to avoid pedestrians, motorbikes and other vehicles on busy roads. GM's technology is advancing at a rate that will make autonomous driving a reality.

GM has been testing our semi-autonomous driver assist technology called Super Cruise since 2012. Super Cruise uses powerful software to support 360-degree risk detection and an enhanced driving-assistance function that passes the responsibility for operating the car from the driver to the vehicle. This technology will be available in 2017 in the Cadillac CT6.



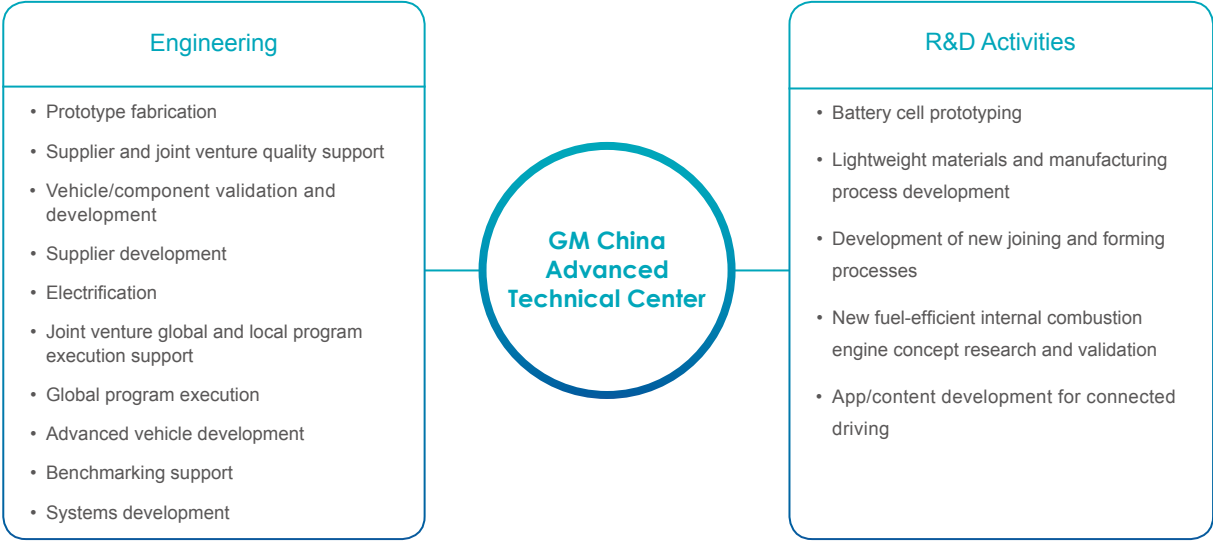
Operating principle of Super Cruise in the Cadillac CT6

Driving the Auto Industry Forward through Win-Win Cooperation

The sustainability of the automotive industry requires all sectors to cooperate to meet a common goal. GM is cultivating the next generation of talented industry professionals. The opportunities and challenges that our company and society will face going forward demand that we forge even closer ties with these and other partners to ensure our common future and meet the demands of the Chinese market and customers.

Local R&D

Local R&D is a core part of our sustainable transportation efforts. In September 2011, GM opened the most comprehensive advanced technical research center in the Chinese automotive industry, the GM China Advanced Technical Center. It includes research and development, advanced design, vehicle engineering, powertrain engineering and OnStar laboratories. The facility uses innovative technology to support our vision for sustainable transportation and support our local and global technical development.



GM China Campus & GM China Advanced Technical Center





Vehicles designed for the Chinese market

Baojun730、Sail3、 Baojun560、 Baojun610、Excelle GT、 Baojun630、 BUICK GL8 etc.



Cultivating Talented Industry Professionals

GM China understands that outstanding talent and cutting-edge technology are the best combination for producing the best vehicles. We provide talented individuals a wide range of career development options, encouraging creativity in our employees to ensure we can drive the automotive industry forward. GM China is cultivating the next generation of qualified and talented industry professionals who will support the growth of GM and the Chinese vehicle market.

Founded in 1999, PACE is an alliance between GM and other multinational corporations that is committed to preparing university students for their future automotive industry careers. In 2015, GM partnered with Hunan University to open the fifth PACE Center in China. Other locations include Shanghai Jiao Tong University, Tongji University, Jilin University and Wuhan University of Technology.

Zhao Yueyu

President, Hunan University

PACE gave me the chance to become familiar with the teaching philosophy and technological development in Western countries, gain insight into the automotive industry's future development direction, and apply what I had learned in the classroom through specific projects. It also helped me get fully prepared for my job after graduation by improving my overall awareness of everything from automobile R&D to production through the use of comprehensive PLM practices. This experience has continued to benefit me in my career.

Xu Yudong *

Pace Program Participant, Tongji University

In 2015, PACE donated in-kind software and hardware worth over

\$2.8 billion to Hunan University.

PACE has donated software, hardware, training, consulting services and grants valued at more than

\$17 billion to Chinese universities.

* After graduation, Xu joined GM's Pan Asia Technical Automotive Center (PATAC) automotive engineering and design joint venture with SAIC in Shanghai. He currently serves as a body structure engineer.

Facilities

- Provide hardware and software to facilities

Training

- Provide hardware and software training
- Provide automotive technology research training
- Provide practical guidance for automotive industry specialists

Capital

- Provide scholarships

Partners for the Advancement of Collaborative Engineering Education (PACE) Program

Practice

- Provide opportunities to participate in Product Lifecycle Management (PLM) projects

International exchange

- Provide opportunities to participate in global cooperative projects
- Introduce international educational processes and technologies

The PACE program fosters the development of engineering and design talent by tapping into cross-industry advantages from automotive and IT companies as well as universities to narrow the education gap between domestic and foreign institutions.



How We Manage Our Influence

Every day, millions of people across China use GM vehicles. Meanwhile, employees at GM China work with our suppliers and dealers nationwide to improve our products and services to meet customer demands. All stakeholders (including customers, suppliers and dealers) are an important part of the success of our company. Their continued support drives us to be an even better company and to meet or exceed our sustainability targets.

Safety is a Top Priority

GM China is dedicated to providing our customers the safest products and services possible, and to providing our employees a safe working environment.

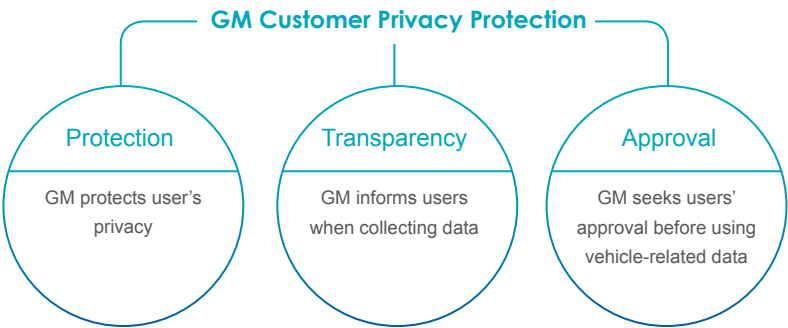
Safety Management

At GM China, the safety of our employees and customers is our first priority. We adopt the most advanced industry standards for product safety and often go beyond local regulations to ensure the utmost safety of our products. We abide by information security regulations and policies to protect data and information and ensure customer privacy. In the workplace, we seek to eliminate potential risks and regularly run campaigns to increase awareness for the importance of maintaining safe working conditions and ensuring the health and safety of our employees. GM China has adopted a comprehensive occupational safety management system to protect employees.

Privacy and Cybersecurity

Customer privacy and cybersecurity are important issues for GM and our stakeholders as vehicle connectivity continues to increase. At GM, we see the rise of the internet as an opportunity to further integrate data technology into our products. GM protects its customers' privacy by providing safe and secure internet access. We were one of the first to commit to the automotive industry's Consumer Privacy Protection Principles (CPPP), and have established internal information security rules and regulations. We stipulate the responsibility of employees to secure information, and require employees to implement measures to protect the security of the company, the privacy of its customers, and data and information from any form of risk.

GM uses a designated internet security institution to upgrade its internet security technology, and has established a vehicle information sharing center to analyze and resolve potential risks to vehicle connectivity and security.



GM customer privacy protection

Product Safety

Product safety is a cornerstone of an automaker's success. GM has adopted advanced industry standards for the design, manufacturing and marketing of all products. This is the first step for ensuring the quality and safety of our vehicles. At GM China, we upgrade software and hardware facilities regularly and optimize product materials. We seek to improve our services through the creation and adoption of innovative technologies. This provides customers with the safest automotive products and services available.

OnStar – Giving You Safe Driving

OnStar is GM's in-vehicle safety and security system. OnStar monitors your vehicle in real time and offers immediate help in dangerous and life-threatening situations. If a vehicle is involved in a serious accident, OnStar automatically alerts one of its call centers. A customer service representative will then immediately contact local emergency services and arrange for rescue personnel to proceed to the accident site. OnStar's comprehensive safety protection system provides customers with vehicle protection solutions such as locating a stolen vehicle, activating remote deceleration of the vehicle, restricting the ability to restart the engine and sounding the alarm. OnStar is designed with hands-free functionality, allowing drivers to make and receive phone calls easily and check weather and traffic conditions without taking their hands off the steering wheel. OnStar upgrades its technology and services regularly to continually enhance safe driving.

From 2013 to 2015, five important GM models received a maximum 5-star safety rating in China-New Car Assessment Program (C-NCAP) testing.

I was in an accident on provincial highway 220 in Ninglang Li Autonomous County. The OnStar system in my Cadillac XTS activated the alarm and sent a message to the OnStar call center. An advisor immediately called to ask if I was injured and gathered details about the accident. After learning that I was unharmed, the advisor contacted the local police and emergency services, describing the accident to the Ninglang Li Autonomous County Police Department and giving them my location and phone number. The police arrived to assist soon after. A few days later, an OnStar customer service representative contacted me to get detailed information about my post-accident treatment. OnStar is an excellent service.

Mr. Guo

Cadillac XTS owner



OnStar services

Occupational Safety and Health

Employee safety and health is a priority across GM's business operations. Our belief is that every employee should return home safe every day. This guides how we approach safety at GM China. We fully comply with GM's global safety standards. Our goal is to ensure safe and healthy working conditions for employees across China. We abide by all safety rules, have a comprehensive contingency plan and conduct regular emergency evacuation drills to raise awareness of the importance of workplace safety, even suspending production in our facilities to conduct safety training sessions. All GM China operations have a team member who is responsible for implementing monthly safety checks to spot and tackle potential risks.





Safety Education Week at SAIC-GM-Wuling's Qingdao Facility

The SAIC-GM-Wuling Safety Department at the joint venture's Qingdao facility organizes safety projects and annual competitions during Safety Education Week. Safety training covers safe driving techniques, how to correctly handle and provide assistance at the scene of a car accident, and how to correctly use a dry-chemical fire extinguisher. In addition, educational videos help employees improve their first aid skills and raise awareness of the importance of maintaining a safety focus.

GM China received the Best Safety Management Award in 2015 from the Shanghai Public Security Bureau.

Lifetime Customer Satisfaction

GM is focused on earning customers for life to ensure the long-term sustainability of our business. Companies that lead in customer satisfaction have enjoyed a 43 percent increase in stock value during the past six years, according to Forrester's Customer Experience Index Report, while those that lag in customer satisfaction have seen a 34 percent decline. This correlation between customer satisfaction and market value is noteworthy and shows the importance of customer satisfaction in maintaining GM's leading position in a highly competitive marketplace. We believe that by regularly transforming our technology, upgrading our products and improving our services, we will continue to exceed the expectations of new and lifelong customers.

Management

At GM, earning customers for life is one of the strategic pillars of our approach to sustainability. We have established a global standard to improve our customer satisfaction scores and cooperate with a third party that conducts customer satisfaction surveys regularly on our behalf. We have also set up a global customer experience institution to improve our customer service so that we can exceed customers' expectations and create additional value.



Product Quality

Product quality in the automotive industry is largely focused on driver and passenger safety. GM regularly amends its quality management processes across all operations to ensure that we meet or exceed the highest safety standards possible. We have introduced the most advanced product safety and industry standards to regulate the design, manufacturing and marketing of our products. At GM, we have established a “zero defect” goal for all divisions and subsidiaries operated by GM to meet the demands of GM’s global manufacturing operations.

In the China Automobile Customer Satisfaction Index (CACSI), GM had eight models that were Best in Segment.

SAIC-GM/PATAC Guangde Proving Ground Ensures Vehicle Quality

The SAIC-GM/PATAC Guangde Proving Ground is the largest and most comprehensive automotive proving ground in China, with the most diverse test roads. GM China and its joint ventures use the facility to test the safety, quality, performance and durability of their vehicles, supporting the design and development of world-class products.

SAIC-GM/PATAC Guangde Proving Ground Carries Out Comprehensive Testing of Vehicle Quality

Facilities	Value
The longest Oval Track in China, with a maximum speed of 280 km/h	Tests reliability and durability during high-speed driving
The largest Vehicle Dynamics Test Area with the highest technical standards in the industry	Supports development of brake, stability and suspension systems, while carrying out important certification testing
Low Coefficient Surface Area can simulate driving in rain and on snow	Helps improve antilock braking and traction control systems
Integrated Ride & Handling Loop has 19 different types of roads commonly found in China and abroad	Assesses handling, durability and reliability
Hill Test Facility	Supports powertrain development, vehicle durability assessment and hill climbing performance
Durability Test Area	Assesses performance and quality to ensure long-term reliability and durability
Long Straightaway	Carries out energy and fuel economy testing, wind resistance and rolling resistance testing, and brake system performance testing
Environment Test Facility	Simulates the corrosive impact of salt water, mud and sand on vehicles

Product Friendliness

GM is dedicated to providing consumers with products that go beyond their expectations. We identify their preferences through global customer feedback surveys. The results are used to improve our standards and enhance the user experience for drivers and passengers. Today, customers demand more from their vehicles. Basic quality requirements in terms of reliability are accepted as the norm, with modern consumers now wanting intangible and immeasurable “feelings” from their vehicles. To meet these demands and to offer an unrivaled experience to our customers, we regularly use innovative appraisal tools that measure what consumers want – ranging from the sound that a closing door makes to the resistance that a driver feels when pushing a button. We then integrate these findings into a technological specification standard that informs how we design future vehicles.



Guarantee Convenient and Safe Driving

- Antilock braking system (ABS)
- Forward Collision Alert
- Automatic Park Assist
- Attachments for safety locks and child-safety seats

Create a Cozy and Healthy In-Car Environment

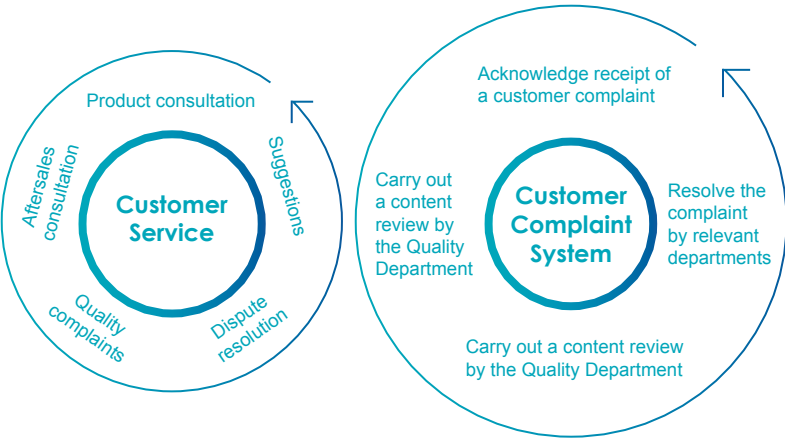
- Temperature and humidity sensors
- PM2.5 AC filter cartridge
- Driver's seat with memory function

Expand Vehicle Owner's Social Network

- Built-in connectivity system
- Smart navigation system
- OnStar intelligent driving companion

Services

At GM, we recognize that customer satisfaction is a function of both quality products and positive customer interactions. For us, customer service begins the moment a vehicle is sold and continues throughout all aftersales services. Our SAIC-GM joint venture divides customer requirements into five categorie, assigning each to a specific department to ensure that customer’s requests are handled in the shortest time possible. Its customer complaint response system’s cross-functional team ensures the proper handling of all customer requests.



SAIC-GM customer service process SAIC-GM customer complaint system

By the end of 2020, it is estimated that 40 percent of Chinese consumers will take out loans to purchase their cars. This increased demand for automotive financing services convinced GM and SAIC to establish SAIC-GMAC Automotive Finance Co., Ltd. (SAIC-GMAC), China’s first approved and operational automotive financing company. It is providing customers with customized financial services.

OnStar Launches Premium Automotive Financial Service Plan for Car Buyers

Shanghai OnStar teamed up with SAIC Motor Insurance Sales Co., Ltd. (INSAIC) and SAIC-GMAC to introduce an all-new premium automotive financial service plan for Cadillac buyers. It provides more affordable stolen vehicle insurance, a wider range of onboard telematics services and more convenient financing solutions to enhance the Cadillac ownership experience.

In 2015, GM and SAIC established INSAIC, a joint venture that provides convenient vehicle insurance services to buyers of Buick, Cadillac and Chevrolet models from SAIC-GM.

SAIC-GMAC extended its service to 7,000 dealers in more than 350 Chinese cities by the end of 2015.

7,000 dealers

The company has provided retail credit service to about

2.36 million customers.

GM provides consumers the most convenient purchasing and ownership experience in the industry. INSAIC is adding to our lineup of efficient and professional services.

Matt Tsien

GM Executive Vice President and President of GM China

Decreasing the Environmental Impact of Facilities

It is generally accepted that the environment is under constant threat from human activity, which in turn impacts people’s daily lives. Concerns about the environment are well documented. As an industry leader and responsible corporate citizen, GM China is dedicated to integrating sound environmental practices into its operations. We are facilitating green energy-saving facilities, reducing their impact on the climate and expanding our environmental stewardship.

Management

As a responsible corporate citizen, GM China uses energy-efficient resources to improve the efficiency of its products and to minimize their impact on the environment. We adhere to strict regulations and rules that govern how we manage exhaust emissions, waste disposal and water resource management. The integration of sound environmental practices into our operations enhances our environmental sustainability and increases our utilization of resources.

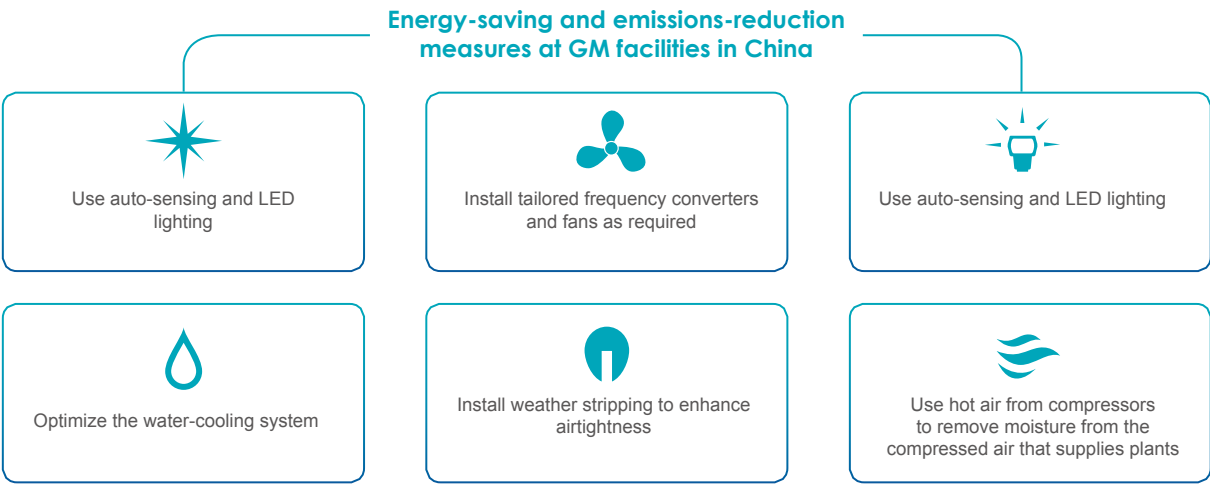
In addition to adhering to strict laws and global environmental principles and policies, each GM manufacturing site has one or more environmental engineers, who are supported by a GM regional environmental team. Our Global Manufacturing organization oversees and manages these teams. We also have an annual business planning process to strengthen the management of environmental performance.

GM Environmental Management And Principles

- 1 We are committed to actions to restore and preserve the environment.
- 2 We are committed to reducing waste and pollutants, conserving resources and recycling materials at every stage of the product life cycle.
- 3 We will continue to participate actively in educating the public regarding environmental conservation.
- 4 We will continue to pursue vigorously the development and implementation of technologies for minimizing pollutant emissions.
- 5 We will continue to work with governmental entities for the development of technically sound and financially responsible environmental laws and regulations.
- 6 We will continue to assess the impact of our plants and products on the environment and the communities in which we live and operate with the goal of continuous improvement.

Energy Utilization and Emissions Reduction

At GM, we promote CO₂ emissions reduction. We joined the ENERGY STAR program as a partner over 20 years ago and have been recognized by the U.S. Environmental Protection Agency (EPA) with the ENERGY STAR Partner of the Year award for leadership in protecting the environment through superior energy efficiency for four years running. With ENERGY STAR’s help, our company is making progress in its commitment to reduce energy and carbon intensity by 20 percent by 2020. As a response to national policies, we are also emphasizing energy saving concepts in manufacturing and non-manufacturing facilities, implementing new energy-saving technologies and conducting an energy-saving training course for our production employees. In addition, we are nurturing energy-saving habits and regularly introducing new energy resources that aim to reduce consumption and emissions. In 2015, three GM China facilities earned ENERGY STAR certification.



A Globally Recognized Green Facility

In 2013, SAIC-GM broke ground for a new plant that will manufacture Cadillac products and the Pan Asia Technical Automotive Center (PATAC) broke ground for a new R&D facility in Shanghai. The new plant and R&D facility represent total investment of RMB 8 billion and will occupy a total area of about 750,000 square meters. The new plant has a planned annual capacity of 160,000 vehicles. It includes a body shop, a paint shop, a general assembly shop, auxiliary facilities and a brand experience center. The state-of-the-art plant adopts the world’s most advanced automation systems as well as a range of new technologies and processes for lean and green operations.

Cadillac proudly operates an environmentally friendly, world-class green paint shop. The facility is the only one of its kind without a concrete chimney. By using advanced environmentally friendly technologies – such as a cutting-edge spray booth exhaust treatment system and dry venture scrubbers – the shop is nearly three times cleaner than conventional paint shops, and volatile organic compound emissions and energy consumption are substantially reduced. Cadillac also incorporated green and environmentally friendly concepts in the planning and construction phases of the general assembly shop, introducing an advanced automatic exhaust collection and pumping system to substantially increase exhaust collection.

In 2015, GM had 106.6 MW of renewable energy to power our facilities.

106.6 MW

In 2015, GM’s facilities’ energy intensity dropped to

2.09 MWh/vehicle.

In 2015, GM’s VOC emissions fell to

3 kg/vehicle.

In 2015, GM’s carbon intensity dropped to

0.78 metric tons of CO₂e/vehicle.

Water Resources Management

Water scarcity is a complex global issue that demands the attention of the automotive industry. At GM China, we are taking steps to eliminate the pollution and overuse of water resources. Our rational water utilization system is in accordance with the specific conditions in locations where we operate, meaning we take steps, for example, to introduce water-saving and wastewater treatment equipment and to optimize our production processes in order to utilize water resources more efficiently at GM facilities.

Waste Management

The automotive industry is resource intense. We believe that manufacturers have an obligation to reduce waste to the greatest extent possible. For GM, that means viewing “waste as a resource that is being used in the wrong way”. Our waste disposal standard exceeds those stipulated by the Zero Waste International Alliance, and we are taking significant steps to reduce waste in our production facilities and other operations. We abide by regulations that ban the discharge of hazardous materials before being treated or recycled. Many GM facilities are landfill-free, making us a leader in the recycling of waste. As of the end of 2015, GM had 11 plants in China that were landfill-free.

Waste Disposal During Production

GM China is devoted to the efficient use of resources and waste reduction. All production facilities follow strict waste management rules, and we treat all forms of waste responsibly.

Managing Waste Disposal During Operations

We encourage staff to use recycling bins at GM facilities to recycle food, paper, plastic, metal and glass. We build awareness of the merits of recycling through campaigns that teach staff about the practical benefits of waste reduction, disposal and recycling. We believe this is a small but valuable step in ensuring our operations are environmentally friendly.



Biodiversity

We understand the commercial value that biodiversity can have for a company and have taken steps to protect natural resources where we operate. At GM, we use cutting-edge technology to preserve and protect the environment, and have implemented measures to ensure our operations and construction projects do not negatively impact biodiversity. Employees, who are often our best advocates, are supporting biodiversity and contributing to our local communities by volunteering their time and energy to facilitate the creation and upkeep of wildlife habitats. GM is committed to ensuring that all of our production facilities receive the most stringent environment protection certification by 2020.

Having a Positive Environmental Impact and Protecting Biodiversity

During construction of the SAIC-GM/PATAC Guangde Proving Ground, we made sure that we did not damage or change the original ecology of the natural environment. We made use of local vegetation to provide small mammals, birds and insects a natural and livable habitat, regularly tracking and monitoring local biodiversity to see if non-native species had invaded the area. A reservoir was built in the area from which clean water is now collected. This mitigates the potential burden on nearby rivers. As a result of our efforts, GM was recognized by the Wildlife Habitat Council for creating a wildlife habitat and enhancing biodiversity, becoming the first company in China to earn certification from the international nonprofit for its habitat program.



SAIC-GM/PATAC Guangde Proving Ground

1.34 square kilometers of wildlife habitat.

1.34 square kilometers

To date, we have planted more than

90,000 trees.

Creating a Diverse and Vibrant Workplace

Diversity stimulates new thoughts and ideas, and that is an essential ingredient for designing the world’s most technologically advanced and innovative vehicles. At GM, we adhere to a people-oriented approach. We believe this emboldens our commercial power by allowing us to draw on our skilled and diverse workforce. We guarantee the basic rights and interests of all employees and regularly communicate with staff through open channels to ensure healthy working conditions and make GM China an employer that people are proud to work for.



Management

Our employees applaud what we do because we listen to their suggestions and put them into practice to expand and develop our business.

Robert Treme

Director of Human Resources, GM China

GM respects every individual and regards diversity and inclusiveness as a driving force of our organizational development. The benefits we receive from a culturally diverse workforce greatly influence our ability to introduce innovative products and services. GM China gives all employees equal opportunities and guarantees the protection of their basic rights and interests. This includes the right to form trade unions and the right to equal pay for equal work. We are dedicated to creating a friendly and pleasant workplace, establishing the DRIVE strategy and DRIVE team to gather employee feedback and to create, evaluate and champion proposals to make our company a Workplace of Choice.



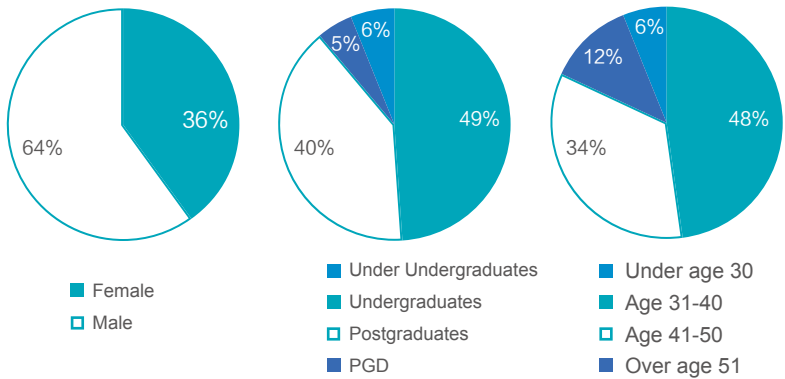
In 2015, GM China expanded its goal of nurturing talent at all levels of the company. We passed numerous comprehensive research assessments and were in compliance with third-party international standards. As a result, we received Top Employer China 2016 Certification from the independent Top Employers Institute.



Diversity in the Workplace

GM is a strong advocate of corporate diversity and inclusion. As an internationally recognized company, we attract and hire global talent to be a part of our dynamic team under equal and fair conditions. The feedback we receive from employees and the composition of our workforce demonstrate this.

GM China encourages and promotes good working conditions, leveraging our employee organizations. Through GM JumpStart, for example, new employees can get to know the company through an active communication platform. The Women’s Council supports female employees’ career development and helps cultivate a healthy and active lifestyle. All GM departments are actively focused on promoting diversity and inclusion.



Improving Work-Life Balance

A healthy work-life balance is about correctly prioritizing work priorities while maintaining a proper lifestyle. When done correctly it is proven to increase efficiency in the workplace. GM China’s friendly and pleasant working environment is founded on mutual respect, trust and accountability. We believe our care and consideration cultivate a strong and diverse workforce.

Employee Vehicle Purchase Plan

As a leading vehicle manufacturer in China, GM rewards loyal employees who are contributing to the growth of the company. We provide employee and family discounts to staff who wish to purchase GM vehicles.

100 percent of employees sign labor contracts with GM.

100%

100 percent of employees receive insurance.

100%

100 percent of employees receive adequate annual paid leave.

15.4 days

Ensuring Growth and Nurturing Talent

At GM China, talented professionals drive us to be recognized as an excellent employer that honors people-oriented principles. Developing talent is a top priority and we remain committed to integrating new talent development concepts into our long-term corporate strategy. We believe that by tapping into employees’ potential and providing them with comprehensive security and training programs, we can mobilize their initiative and raise awareness of our corporate culture, drawing attention to the values that we as a company subscribe to.

Management

GM is committed to providing top engineering talent with growth and development opportunities. Employees have access to a pool of career resources that are designed to help them grow in their jobs. We maintain open communication, which allows us to receive continuous feedback from staff about how to better stimulate creativity in the workplace and help them reach their long-term personal and corporate goals.

Employee Training

At GM China, we focus on the development of our employees, offering comprehensive training programs that nurture their skills. We follow the same personnel strategy as GM does in the U.S., which directly influences how GM China’s talent development team plans training programs, new courses and projects. We also operate a robust leadership series and regularly conduct courses/projects for professional skills development.

Employee Development

GM has an internal data platform that collects global human resources information. By appraising employees’ career objectives, the GM Human Resources Department keeps abreast of workplace issues, helping us formulate and implement talent development plans that meet the demands of different business units and facilities.

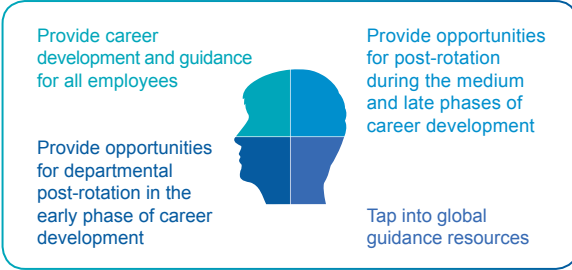
In addition to offering GM courses on global leadership development, GM China designs local leadership development courses to meet the specific demands of local leaders. For instance, the Journey to

Excellence program which was created by our talent development team, aims at improving the capacity of management and leadership teams through a year-long series of courses.

At GM China, we always look to grow together with our employees by making career development a priority. Our leadership team supports the development of employees. Four strategic measures for career development were implemented in 2015. The measures are based on feedback from employees in 2014. They guide how we will meet or exceed the career development targets of staff.



Journey to Excellence program at GM China



Career development strategy for GM employees

Our Cross-Functional Leader Panel Discussion, which was launched in November 2014, was held nine times as of the end of 2015. Eighteen senior leaders from GM shared their career development experience and answered questions from employees during the discussions. The program is widely recognized among employees as being extremely enlightening.

Focusing on the long-term development of our mentor system is helping GM China facilitate personal career growth faster. Our mentoring program is designed to develop competencies and equip participants with an understanding of essential skills that will drive their personal career growth. Enthusiastic employees are assigned mentors who help guide their careers. Instead of supervising the employees, mentors simply act as role models for young employees, making them aware of GM's corporate culture and values. GM China hosts Professional Development Learning sessions for employees to provide staff with an opportunity to share their experiences with their peers. Participants include leaders from different departments, including Finance, R&D, Communications and Engineering.

GM China plans to offer a scholarship that will provide financial support to employees who wish to bolster their career through further study. This will support participants' career development and give them a chance to learn from a diverse group of professionals with an array of experiences.

Since 2014, GM has designated November as Career Development Month. Throughout the month, GM China organizes career development activities and training sessions to facilitate employees' personal and professional development.



GM Executive Vice President and President of GM China Matt Tsien met with employees to discuss his career development at GM

The most popular activity during Career Development Month is the functional Career Day. This gives leaders the chance to share their career stories and advice for growing a career at GM. They offer development strategies and tips that raise awareness about the human resources process. Career Day functions as a communication platform for employees, allowing them to share their thoughts with their supervisors in a relaxed environment, and giving department heads the opportunity to hear from employees in a comfortable setting.

Speed Networking – a Smooth Communication Platform

In order to create more direct dialogue opportunities between employees and corporate leaders, GM China launched its popular Speed Networking program in 2015. The program uses teams of one or two leaders and five to six employees in a roundtable setting to provide employees and managers with the chance to communicate freely with about 10 team leaders from the company. The collaborative approach encourages communication and understanding between regular employees and GM executives on company topics, and its growing popularity is building a solid foundation for future cooperation.



Building Sustainable Partnerships

At GM China, the support we receive from local suppliers and distributors is vital for meeting our local sustainable development targets. We are dedicated to creating a sustainable supply chain and will continue to cooperate closely with local companies to drive sustainability throughout the entire Chinese automotive industry.

Management

GM China offers quality products and services. In accordance with global sustainability standards and management methods, GM China aims to improve how we work with suppliers and dealers to ensure our customers receive sustainably produced high-quality products and unrivaled service. We will continue to cooperate closely with domestic partners in pursuit of win-win outcomes.

GM includes clear statements in our contracts with local suppliers outlining how they must observe the principles of fair competition, respect all laws and human rights, and be responsible for all hazardous materials in their operations. We do this to protect human health and the environment. Our contracts state that suppliers shall not use any form of child labor, forced labor or involuntary labor, and shall not abuse employees or corrupt them. GM adheres to strict data protection and privacy regulations, and all relevant regulations covering employee salaries, working hours, working conditions, subcontractor selection criteria, occupational health and safety, and vehicle security. In 2015, our first-tier suppliers were required to sign a statement agreeing to abide by the provisions included in our contracts. We supervise all suppliers that do not sign an agreement.

Green Supply Chain

We believe our past achievements in the area of environmental stewardship are the result of our forward-thinking and comprehensive approach to environmental protection. At GM China, we embed energy savings and environmental protection initiatives in our production processes and supply chain. To drive continuous improvement, we ask that all suppliers meet the requirements of the International Organization for Standardization ISO 14001 Environmental management systems. We also organize energy saving programs for suppliers as part of an ambitious goal to green our supply chain and reduce its impact on the environment.

Cooperating with Suppliers to Build a Green Supply Chain

GM China launched its Green Supply Chain project in 2015. The project sets an ambitious goal of reducing waste and CO₂ emissions in the production process and currently includes eight suppliers. A series of supplier training programs, third-party energy audits and additional energy-saving projects recommended by external experts are included in the project. It is estimated that our energy utilization rate will increase by 10 percent this year.



Dealer Cooperation

Dealers play an important role in the success of our company and are an essential link between our industry and consumers. In many ways, they serve as the face of GM in communities around the world, often being the first place that consumers interact with GM products and experience firsthand the values that drive our company. GM China is dedicated to maintaining a harmonious relationship with its dealers, with a focus on the areas of management, marketing, communication and investment.

We pay attention to improve the compliance awareness of dealers and help them strengthen their management and service abilities. We provide training to help cultivate and manage human resources and support improvements in service and quality.

The number of authorized GM distributors in China is now

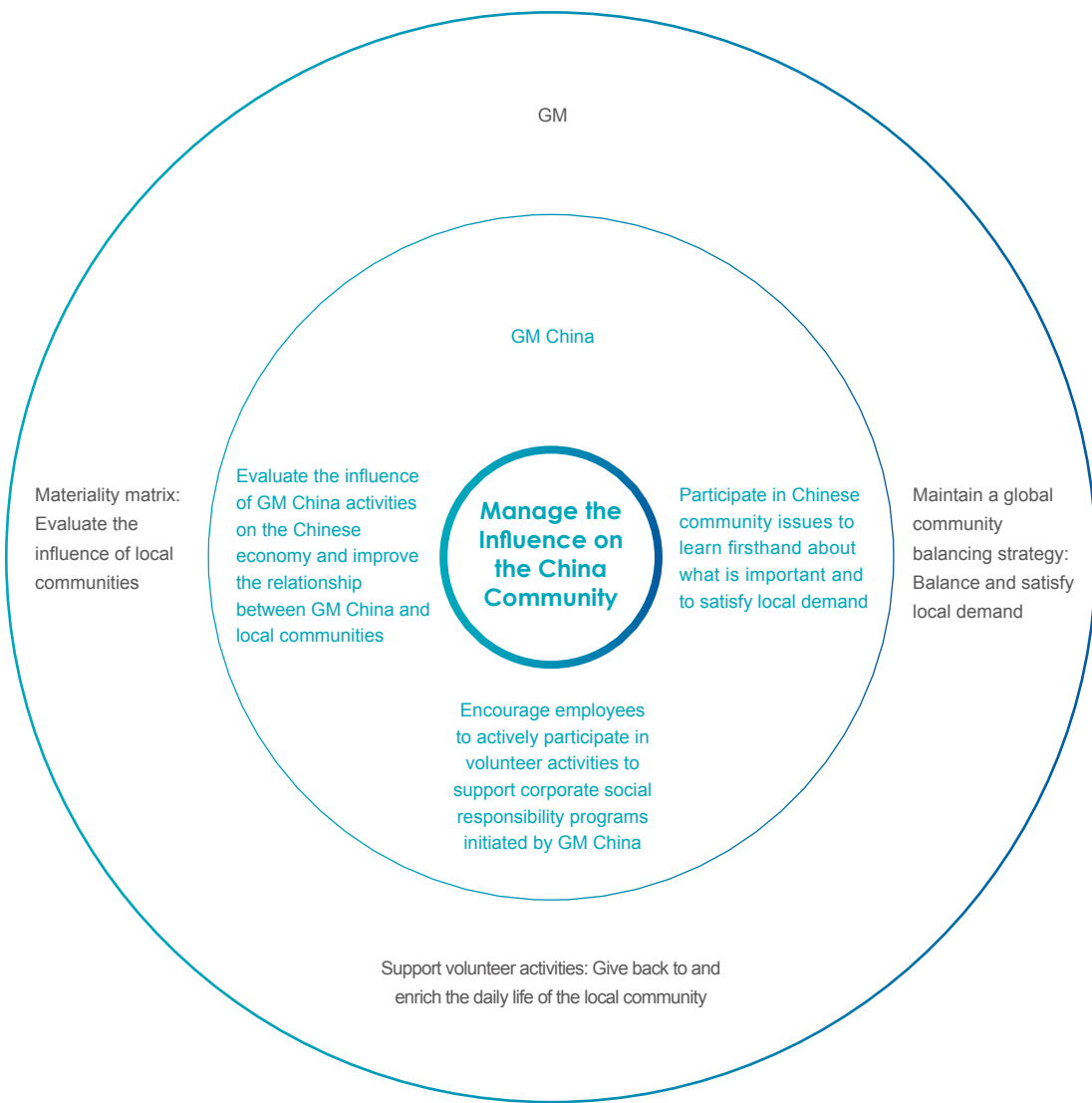
over 4,000

Supporting Healthy and Prosperous Communities

At GM, we understand that corporate development and the growth of our operations are interrelated and can be mutually beneficial. In addition to maintaining stable and sustainable growth nationwide, GM China – as a good corporate citizen – will continue to promote the community's prosperity and contribute to the development of Chinese society.

Management

GM follows three core management objectives: continually improving our operations; giving back to the communities where we do business; and building and selling high-quality products. In line with these commitments, GM China is formulating policies and taking action to fully integrate health and safety into its operations, protect the environment and provide educational opportunities in our local communities, and encourage employees to actively volunteer their time and energy for the greater social good.



Safety and Health of Communities

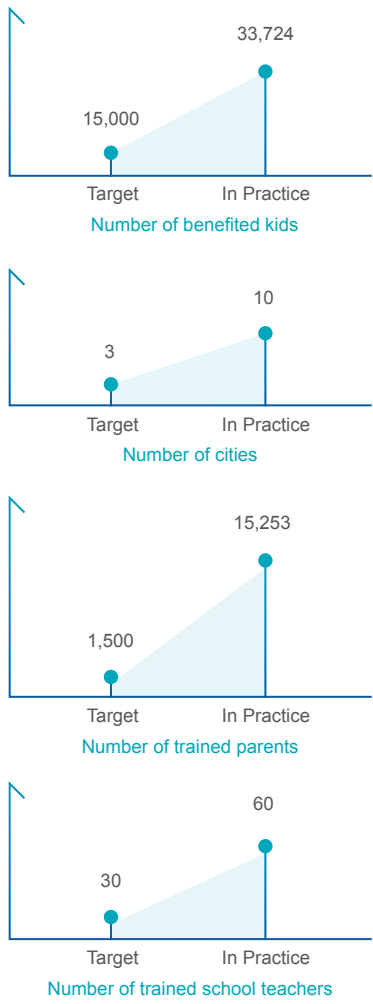
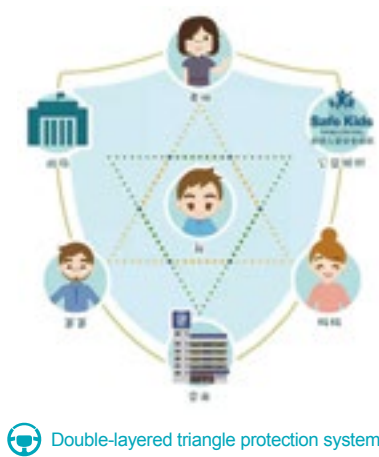
In addition to providing communities with safe products and outstanding services, GM is dedicated to contributing to the communities where it operates. We use awareness-building campaigns to bring attention to the many benefits of the transportation sector and encourage responsible conduct in all areas of our business.

Improving Community Safety

To build awareness of the importance of road safety in China, GM China launched the Safe Kids Safe Ride program in June 2014. The program aims to reduce vehicle-related child injuries and to raise public awareness of child safety in and around vehicles. It provides instruction on the use of child safety seats and safe driving habits, and includes promotional programs and interactive activities to increase children’s road safety knowledge.

In 2015, GM China and its partners supported activities at kindergartens and primary schools in Beijing, Shanghai, Xiamen and Yantai to raise attention to child passenger safety. Parents, teachers, companies, charitable organizations and the broader society have played a key role in activities that have helped establish our comprehensive child safety protection system providing children with 360-degree transportation protection.

GM also shares educational materials and organizes promotional activities to bring attention to the important elements of child safety among parents and teachers to increase awareness of safe driving habits and how to protect child passengers in vehicles.



Safe Kids Safe Ride booklet & Child passenger safety videos



GM China held a Safe Kids Safe Ride program activity at the Qing'an Private Primary School and Kindergarten in Shanghai's Qingpu District. Volunteers provided instruction on child safety in and around vehicles to families. There were also exhibits featuring authentic safety equipment along with fun interactive outdoor activities that drew attention to the importance of child safety.

The Approach of Safe Kids Safe Ride			
School Teachers	Kids' Parents	Kids	Others
- Safe Kids Safe Ride booklet to provide a systematic teaching material for school teachers - Face to face training activities to help teachers to have a better understanding of the teaching materials and attach more importance to kids' safety.	- Safety assessment survey to adjust the safety awareness for kids' parents - Safety lectures to improve the safety awareness of kids' parents	- Safe Kids Safe Ride Video to make kids accept the safe ride concept easier - Safe Kids Safe Ride Painting competition to show the key points of safe ride to the kids directly	- Social media to improve the participation and awareness of public - Website of Safe Kids Worldwide to improve the influence of Safe kids Safe Ride activities

GM China organized 60 Safe Kids Safe Ride volunteer activities in 2014 and 2015.

60

A total of 4,388 hours of volunteer time was logged.

4,388

The events reached more than 30,000 Chinese children and parents.

30,000

Promoting Community Health

GM China is working with the Chinese government and its joint ventures to build a healthier community. We support initiatives that improve medical care and hygiene in rural China. In 2007, SAIC-GM-Wuling (SGMW) launched the Red Cross Angel Project-SGMW Fraternity Fund. The joint venture has donated more than RMB 25 million to the Red Cross Society of China, establishing 165 health clinics in rural communities across 20 provinces, cities and autonomous regions. This has indirectly benefited more than 1 million people. In 2015, SAIC-GM-Wuling Automobile Co., Ltd. donated RMB 10 million to build 35 health clinics.

Enhancing Environmental Protection

GM is committed to finding the right balance between the development of technology and environmental protection. Mitigating the influence of our products, facilities and supply chain on the environment is something we take seriously. As an integral part of the communities where we operate, GM China participates in local and national environmental protection activities to strengthen its communication with local residents, to advocate awareness of environmental protection, and to implement educational activities that inform local communities about the good work and practical steps that GM China has taken to protect the environment.

From Waste to Treasure – New Nests for Scaly-sided Mergansers

As part of an initiative to protect the remaining 2,200 breeding pairs of Scaly-sided Mergansers – an endangered species – and contribute to finding areas for nesting, GM donated 10 nesting boxes for installation at the Changbaishan National Nature Reserve. The nests were made from recycled waste shells from scrap Chevrolet Volt battery covers, and were used to help save the animals from extinction. Through our efforts, the GM waste recycling project successfully provided accommodation for a female Scaly-sided Merganser, which eventually hatched 11 eggs.



At GM, we are dedicated to creating greener local communities. In addition to using new technology to increase energy savings and reduce emissions, we also build fuel-efficient vehicles to cut emissions.

Green in Motion – Practicing Energy Savings and Emissions Reduction

To show how GM is increasing the fuel efficiency of the vehicles it builds and sells in China, GM China hosted the Green in Motion series in Yunnan, Ningxia, Zhejiang and Suzhou in 2015. By promoting the fuel-saving technology in its products, GM China raised awareness of the importance of environmental protection, fuel savings and emissions reduction.

Promoting Education and Culture

Education is one of GM's pillars for building a better future. GM is supporting educational projects and charitable activities.

Supporting Education

GM is helping children in impoverished areas acquire knowledge and skills. The company offers financial support and encourages employees to volunteer their time to contribute to those in need. It understands that people, particularly children, who think independently can positively influence those around them to support the surrounding community. GM will continue its support of corporate social responsibility initiatives to encourage the development of a new mindset that will help eliminate poverty and improve livelihood in local communities.

The Chevrolet Red Chalk Program



GM's SAIC-GM joint venture initiated its rural education initiative, the Chevrolet Red Chalk Program, in 2006 to expand the horizons of children in rural and impoverished areas of China. Volunteers engage with local children and promote academic achievement and a better life. They also help children set future goals and motivate them to reach for their dreams. By the end of 2015, the Chevrolet Red Chalk Program had visited 50 schools in 27 provinces, and 550 volunteers nationwide had helped students. The program will continue to deliver quality educational courses in rural areas with the support of volunteers to engage and inspire children in need.



The Footprint of the Chevrolet Red Chalk Program in 2015

Promoting Cultural Communication

As a multinational corporation, GM not only cherishes cross-cultural communication among its employees, but also actively promotes cultural exchanges. Buick organized the 2015 “Route Awakening” Buick China Culture Tour to promote Chinese culture. That same year, Cadillac supported the Van Gogh Alive exhibition to share classic foreign culture and art.



GM is committed to bringing hope and opportunity to those in need through its corporate social responsibility practices. In addition to supporting education in remote areas, we also help adolescents realize their dreams. In 2015, Chevrolet teamed up with One World Play Project to distribute 100,000 footballs across China to help children achieve their football dreams through the power of play.



One World Play Project Football Donation Launch Ceremony

Reader Feedback

Dear Readers,

Thank you for reading the General Motors China 2015 Corporate Social Responsibility Report. We welcome your feedback on this report and the corporate social responsibility practices of GM China. Your suggestions are a way for us to continue improving our corporate social responsibility disclosures, CSR management and practices. Please complete the following form and send via post or email.

Feedback Form for the General Motors China 2015 Corporate Social Responsibility Report

Name:

Unit or department:

Tel:

What is your overall evaluation of the Report?

☐ Excellent

☐ Good

☐ Not bad

☐ Bad

Is the structure of the Report appropriate?

Do you think the Report is readable?

What issue(s)/concern(s) are most important to you? (Multiple choice)

☐ Customer satisfaction☐ Smart driving☐ Local R&D and innovation☐ Supporting industry development☐ Community engagement

☐ Product safety☐ Vehicle efficiency and emissions☐ Energy use and emissions in operations☐ Employee relations☐ Others _____

☐ Car sharing☐ New energy vehicles☐ Suppliers and distributors☐ Equal and diverse opportunities for employees

How do you rate how we disclose issues that are important to you?

☐ Very comprehensive☐ Relatively comprehensive☐ Partly mentioned

☐ Barely mentioned☐ Not mentioned

Your suggestions for the Corporate Social Responsibility Report:

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